

**(please complete this form and include it in the box with your controller. Please write legibly.)**

Name of original purchaser:

Order number:

Customer Repair Number # (if applicable):

Your Name:

Email Address:

Phone Number:

Return Address (where should we send your repaired or upgraded ControllerModzAU controller?):

Describe your problem, upgrade or change request. Please give as much detail as possible:

Please list any accessories that you use with your ControllerModzAU controller (headsets, thumb stick or trigger accessories):

What game(s) are you playing when the issue occurs?

**Please note: Many issues can be resolved by browsing our Frequently Asked Questions at <http://www.controllermodzau.com.au> and using the various troubleshooting tips listed there. If you are experiencing an issue that involves a third-party device or accessory, please contact the manufacturer to troubleshoot any compatibility issues.**

**Please remember to include this form in the box when you ship your controller. We strongly recommend that you use a traceable shipping service.**

#### **IMPORTANT INSTRUCTIONS WHEN SENDING IN YOUR CONTROLLER FOR REPAIR**

Because of the new regulations regarding COVID-19 all send in service must follow these instructions.

1. Customer must disinfect their controller upon sending it. If it's dirty and not cleaned, we will charge a cleaning fee of \$5.00
2. When you send your controller please send us tracking and signature on arrival.
3. Please have a paid returned satchel with your controller as stated in our T&C's.
4. Send your Controller to;

CONTROLLERMODZAU  
3 DOMAIN PLACE  
POINT COOK 3030  
VIC AUSTRALIA

Thank you for your understanding and co-operation.

CEO  
Maroun Moussi